

Certificate of Registration

IT SERVICE MANAGEMENT SYSTEM

This is to certify that: **Alibaba Cloud Computing Ltd.**
Block 1,Apsara Park
Shilongshan Road,Zhuantang
Xihu District
Zhejiang
311121
China

阿里云计算有限公司
中国
浙江省
杭州市西湖区
转塘石龙山路
阿里云飞天园区 1 号楼
311121

Holds certificate No: **ITMS 649827**

Operates an IT Service Management System
which complies with the requirements of
ISO/IEC 20000-1:2011
for the activities detailed in the scope of registration.

For and on behalf of BSI:

Chris Cheung, Head of Compliance & Risk - Asia Pacific

Originally Registration Date: 11/03/2016

Expiry Date: 10/03/2022



Certificate No:

ITMS 649827

Location

ALIBAB-0047453910-000 杭州总部	阿里云计算有限公司
Alibaba Cloud Computing Ltd.	中国
Block 1,Apsara Park	浙江省
Shilongshan Road,Zhuantang	杭州市西湖区
Xihu District	转塘石龙山路
Zhejiang	阿里云飞天园区 1 号楼
311121	311121
China	

ALIBAB-0047453910-003	Hangzhou 杭州 ET1
ALIBAB-0047453910-004	Hangzhou 杭州 CM10
ALIBAB-0047453910-005	Hangzhou 杭州 AM5
ALIBAB-0047453910-006	Beijing 北京 CM12
ALIBAB-0047453910-007	Beijing 北京 NU16
ALIBAB-0047453910-008	Beijing 北京 NU17
ALIBAB-0047453910-009	Shanghai 上海 EU13
ALIBAB-0047453910-010	Shanghai 上海 ET15
ALIBAB-0047453910-011	Shenzhen 深圳 ST3
ALIBAB-0047453910-012	Shenzhen 深圳 ST4
ALIBAB-0047453910-013	Qingdao 青岛 CM9
ALIBAB-0047453910-014	Singapore 新加坡 OS30
ALIBAB-0047453910-015	USA 美国 OT7
ALIBAB-0047453910-016	USA 美国 OC27
ALIBAB-0047453910-017	Hong Kong 香港 HK45
ALIBAB-0047453910-019	Singapore 新加坡 SG52 B
ALIBAB-0047453910-020	Australia 澳大利亚 AU49
ALIBAB-0047453910-021	Germany 德国 DE49
ALIBAB-0047453910-022	United Arab Emirates 阿联酋迪拜 DB47
ALIBAB-0047453910-023	USA 美国 US44

Originally Registration Date: 11/03/2016

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Refer to the legal certificate for full details of schemes and scopes.
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Information and Contact: BSI, Kitemark Court, Davy Avenue, Knowlhill, Milton Keynes MK5 8PP. Tel: +44 845 080 9000
BSI Assurance UK Limited, registered in England under number 7805321 at 389 Chiswick High Road, London W4 4AL, UK.
A Member of the BSI Group of Companies.

Certificate No:

ITMS 649827

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ALIBAB-0047453910-028	Zhangjiakou 张家口 NA61
ALIBAB-0047453910-029	Zhangjiakou 张家口 NA62
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ALIBAB-0047453910-054	UK 英国 GB33 A
ALIBAB-0047453910-055	Shenzhen 深圳 SM92
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